



REPORT OF THE REGULAR MEETING OF THE  
GOLDEN RAIN FOUNDATION OF LAGUNA WOODS  
SECURITY AND COMMUNITY ACCESS COMMITTEE

The Regular Meeting of the Security and Community Access Committee was held on Monday, January 20, 2020 at 1:30 p.m. 24351 El Toro Road, Laguna Woods, California.

**MEMBERS PRESENT:** Don Tibbetts – Chair, Bert Moldow, Yvonne Horton, Neda Ardani, Juanita Skillman, Robert Mutchnick, and Steve Parsons

**MEMBERS ABSENT:** Cash Achrekar, Jim Matson, Reza Karimi, and John Dalis

**ADVISORS PRESENT:** Larry Cunningham and Frank Tybor

**OTHERS PRESENT:** Dick Rader, John Frankel, and Bunny Carpenter

**STAFF PRESENT:** Tim Moy, Barbara Bridges, and Debbie Ballesteros

**CALL TO ORDER**

Don Tibbetts, Chair, called the meeting to order at 1:33 p.m.

**ACKNOWLEDGEMENT OF PRESS**

The Media was not present.

**APPROVAL OF AGENDA**

Director Moldow made a motion to approve the agenda as presented. Director Parsons seconded the motion.

By unanimous vote, the motion carried.

**APPROVAL OF MEETING REPORT**

Director Moldow made a motion to approve the October 28, 2019 meeting report as presented. Director Parsons seconded the motion.

By a motion of 6-0-1 (Director Mutchnick abstained), the motion carried.

**CHAIRMAN'S REMARKS**

Chair Tibbetts welcomed the Committee. He informed the Committee that Tim Moy Chief of Security is retiring and that this could be his last meeting.

### **MEMBER COMMENTS ON NON-AGENDA ITEMS**

Monika Hobson (3300-B) wanted to thank Chief Moy for all he has done. However, she stated that there is still an unresolved issue. Someone has an expired ID card and is still gaining access to the Community.

Juanita Skillman (2154-N) wanted to thank Chief Moy for the professionalism and order that he brought to the Security Division. She stated that since he has been here, the Disaster Preparedness Task Force (DPTF) has been great and outstanding for a private community. She wishes him all the best and hopes that everything that he instilled stays when he leaves.

Yvonne Horton (5475-B) recently had her vehicle stolen. She is grateful for Security as they assisted her with contacting the Orange County Sheriff's Department (OCSD) who helped her retrieve it as she had Lojack installed and was able to locate it in Santa Ana an hour later.

### **RESPONSE TO MEMBER COMMENTS ON NON-AGENDA ITEMS**

Chief Moy responded to Ms. Hobson and explained that Gate Ambassadors cannot stop each individual guest to investigate them as they have to maintain the flow of traffic into the community. However, he does encourage them to check when there is down time.

Chief Moy responded to Ms. Skillman and stated that it has been a privilege to work here for the past 3 ½ years. He has enjoyed meeting so many wonderful people and working with an outstanding staff.

### **REPORTS**

#### **Gate Access Update**

Chief Moy updated the Committee on Gate Access Project. He explained that Ernesto Munoz, Maintenance & Construction Director, gave an update that Gate Access for Gate 11 has an estimated start date of June 2020.

Chief Moy explained there have been mechanical glitches at a few gatehouses causing the arms to remain in the up position. He stated that he is working closely with Chuck Holland, Chief Information Officer, regarding those issues. However, he explained that the gate arms have been a huge success and are a great deterrent. He also said that video footage taken from the cameras have helped our collaboration with Sheriff Investigations. The Committee commented and asked questions.

#### **Disaster Preparedness Task Force Report**

Chief Moy reported that the Disaster Preparedness Task Force (DPTF) office has moved. It is now located inside the Laguna Woods Globe office as they are sharing the space. This move is beneficial for the DPTF as the Globe is open 8 hours a day so anyone that walks in can see the flyers and inquire about them. The hours of operation



for DPTF office has changed as well to Monday, Wednesday, and Friday from 10:00 a.m. to noon. The Committee commented and asked questions.

### **RV Update**

Chief Moy informed the Committee that automated gates are being placed at RV lot B. He explained that with the new gate, residents will be able to use their Resident ID cards like they do for RV lot A. The Committee commented and asked questions.

### **Noteworthy Incidents**

Chief Moy presented noteworthy incidents. He informed the Committee that two Gate Ambassadors recently received a commendation for the efficiency they created with the coin collection.

Chief Moy also gave other examples of where the Security Department intercepted trespassers inside the community. He explained the process of how it is necessary to admonish the individuals before an arrest can occur and the protocols that are in place with the Orange County Sheriff's Department. He reminded the Committee that although this is a safe community, it is not immune to crime.

The Committee commented and asked questions.

### **Security Statistics**

Chief Moy reported on the statistics for the Security Department that includes foot patrols, notice of violations, crimes, traffic collisions, RV lots, Social Services and the Compliance Division. Reports are attached to the official minutes of this meeting.

Chief Moy went through each report and explained certain statistics to the Committee. The Committee commented and asked questions.

## **ITEMS FOR DISCUSSION AND CONSIDERATION**

### **DPTF Clubhouse Antennas**

Chief Moy introduced Bruce Bonbright, Radio Officer for the DPTF, who presented the DPTF Clubhouse Antennas.

Director Skillman made a motion to approve the DPTF Clubhouse Antennas. Director Parsons seconded the motion.

Director Mutchnick made a new motion to table the discussion until the next meeting in order to review a Staff Report. Director Moldow seconded the motion.

By unanimous vote, the motion carried.

## **ITEMS FOR FUTURE AGENDAS**

To be determined

## **CONCLUDING BUSINESS**

### **Committee Member Comments**

Mr. Cunningham wished Chief Moy a good journey on his new endeavor.

Director Ardani thanked Chief Moy for the hard work and information presented.

Director Moldow asked Chief Moy for any thought on where / how the Community can be better. He would love to have them before he leaves.

### **DATE OF THE NEXT MEETING**

The next meeting is scheduled for Monday, February 24, 2019, at 1:30 p.m. in the Laguna Woods Village Community Center, Board Room.

### **ADJOURNMENT**

There being no further business to come before the Committee, Chair Tibbetts adjourned the meeting at 3:29 p.m.

A handwritten signature in cursive script that reads "Don Tibbetts".

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Don Tibbetts, Chair